

FIG. 1

Customer Terminal
30

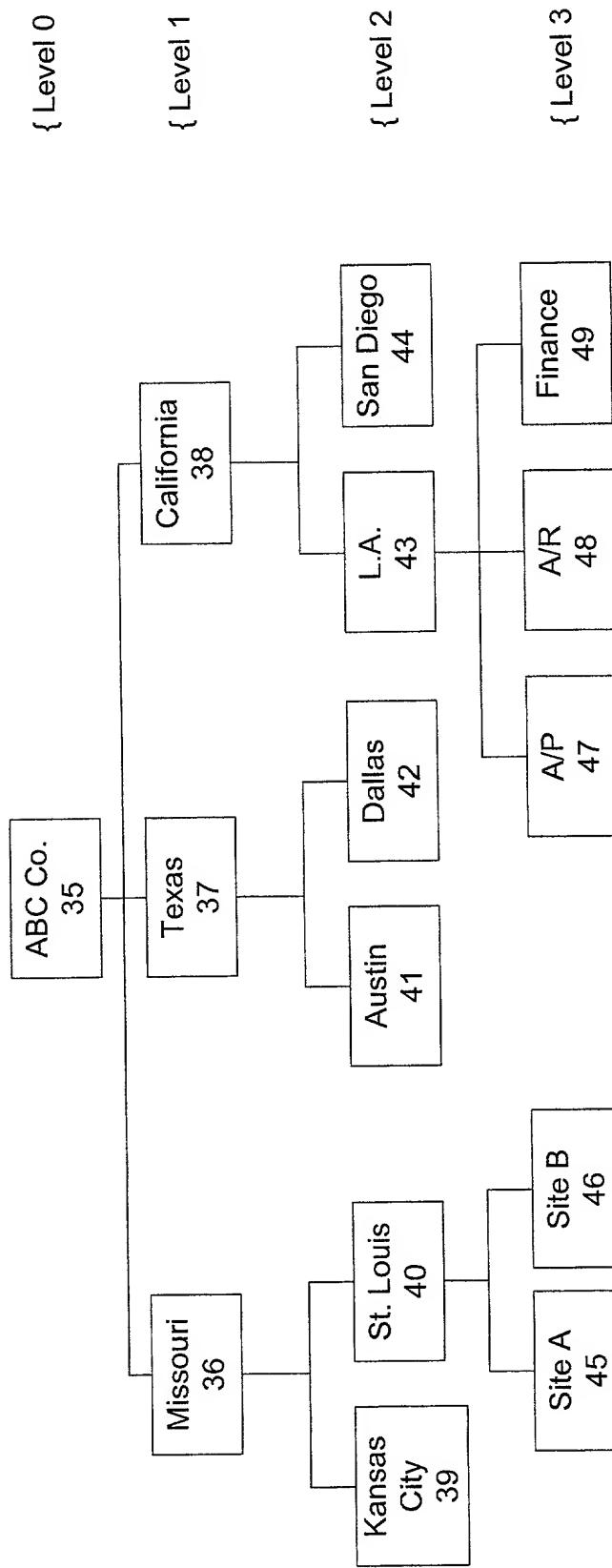


FIG. 2

50

Billing Analysis

151 152 53

Electronic Billing Analysis Tool

Welcome to eBAT
Catherine Harris - LA County

LA County Messages
• No Messages

eBAT System Message
• No Messages

You last logged in on Nov 21, 2001.

Messages for Catherine Harris
• No Messages

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HELP LOGOUT

Fig. 3

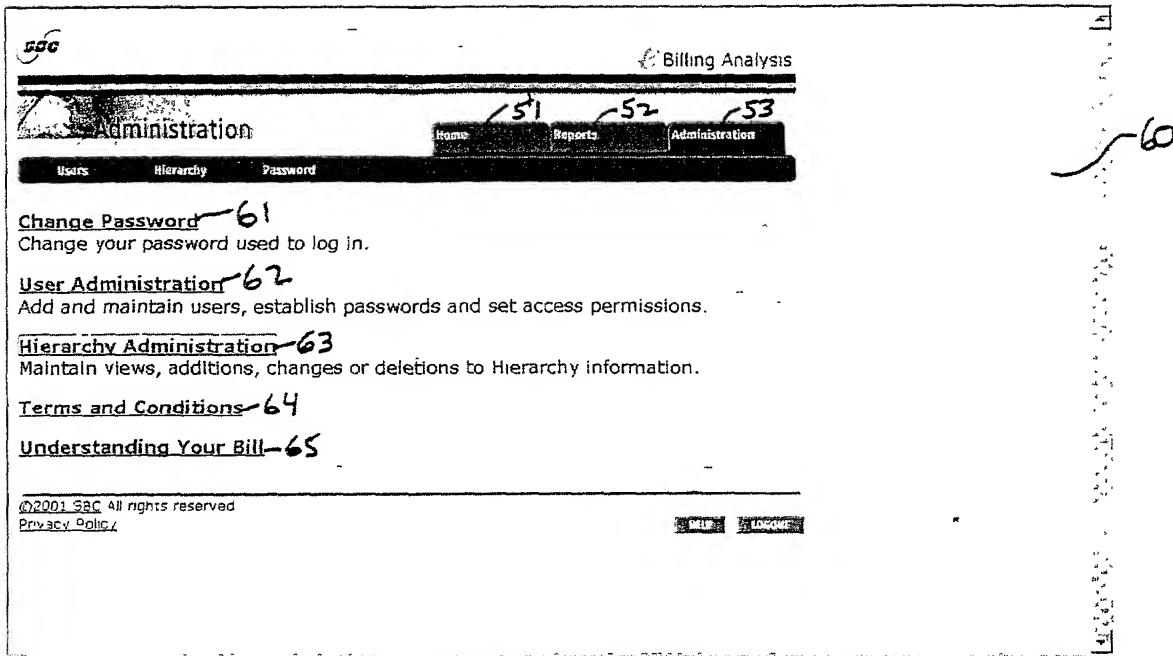


Fig. 4

70

Billing Analysis

Hierarchy Administration

51 52 53

Users Hierarchy Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on 77
November 21, 2001 at 2:34 PM.

Hierarchy for County of Los Angeles

68 66 69 67 78

FIND HIERARCHY **FIND STATION**

CHECK-OUT HIERARCHY

- Select Hierarchy name to continue drilling into hierarchy.
- You must check-out hierarchy before making changes.

Hierarchy - Description

PO0001 - COUNTY OF LOS ANGELES

71 72

Actions

view details | view stations

73 74 75 76

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HELP **LOGOUT**

Fig. 5

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Billing Analysis

Hierarchy Administration

51 52 53

Home Reports Administration

Users Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on November 23, 2001 at 6:04 PM.

Hierarchy for County of Los Angeles.

68 66 69 67

Find Hierarchy Find Hierarchy

CHECK-OUT HIERARCHY 78

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Hierarchy - Description

Description	Actions
FO00001 - COUNTY OF LOS ANGELES	view details view stations
FO15681 - LASD-SHERIFF DEPT	view details view stations
FO15702 - LASD-LASD-EXECUTIVE OFFICE	view details view stations
FO15703 - LASD-ADMINISTRATIVE DIVISION	view details view stations
FO15710 - LASD-FIELD OPERATIONS III	view details view stations
FO15715 - LASD-OFFICE OF THE SHERIFF	view details view stations
FO15716 - LASD-OFFICE OF THE U/SHERIFF	view details view stations
FO15717 - LASD-OFFICE OF THE A/SHERIFF	view details view stations
FO15718 - LASD-RISK MANAGEMENT BUREAU	view details view stations
FO15719 - LASD-YOUTH PLANNING COUNCIL	view details view stations

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Fig. 7

500

Billing Analysis

User Administration. *CS1 CS2 CS3*

Home Reports Administration

Users *78* *100* Hierarchy Password

Detail for Hierarchy: F000001 (COUNTY OF LOS ANGELES)

Last Updated By gr1291 On Nov 15, 2001

101 *Hierarchy Name: F000001

102 *Hierarchy Description: COUNTY OF LOS ANGELES

103 *Parent Hierarchy: Root

*Required fields.

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BACK HELP LOGOUT

100 200 300 400 500 600 700 800 900 1000

fig. 8

51 52 53

78

110

Hierarchy Administration

Users: Hierarchy: Password:

Home Reports Administration

Station Numbers for F000001 (COUNTY OF LOS ANGELES)

- Select Station number to view details.
 - You must check-out hierarchy before making changes

Station Number	Identifier 1	Identifier 2	Actions
111111111111	1234567890123456789012345674AA		<input type="button" value="view detail"/>
1122334455667			<input type="button" value="view detail"/>
1212122121	12112	12112	<input type="button" value="view detail"/>
123456711111			<input type="button" value="view detail"/>
1234567897777	1221	1212	<input type="button" value="view detail"/>
2136804457484			<input type="button" value="view detail"/>
3142356216			<input type="button" value="view detail"/>
3232219768423		ADMINISTRATION/FAX	<input type="button" value="view detail"/>
3232220343493		PRIV LN-ALLOW	<input type="button" value="view detail"/>
66665555		INTERNATIONAL CL	<input type="button" value="view detail"/>
888333555555	hereismytest		<input type="button" value="view detail"/>
			<input type="button" value="view detail"/>

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Fig 9

SBC

Billing Analysis

Hierarchy Administration

(51) (52) (53)

Home Reports Administration

Users Hierarchy Password

Hierarchy for County of Los Angeles

CHECK-IN HIERARCHY 120

Hierarchy is now checked out. Please check-in hierarchy when finished. 77

68 66 69 67

FIND HIERARCHY FIND STATION

71

73

• Select Hierarchy name to continue drilling into hierarchy.
 • Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description Actions

FO00001 - COUNTY OF LOS ANGELES 74 (72) (125) 126

add | edit | view stations | move | delete

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122 123 124

HELP LOGOUT

Fig. 10

Hierarchy for County of Los Angeles

CHECKED IN HIERARCHY

68 66 69 67 121

FIND HIERARCHY FIRST STATION

- Select Hierarchy name to continue drilling into hierarchy
 - Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description		Actions	
<input type="checkbox"/> F000001 - COUNTY OF LOS ANGELES	74	<input type="checkbox"/> 122	add edit view stations move delete
<input type="checkbox"/> F00000 - DUMMY COUNT RECORD		<input type="checkbox"/> 123	add edit view stations move delete
<input type="checkbox"/> FO14868 - SC COMPTON/COLLECTIONS CHARGE2	132	<input type="checkbox"/> 124	add edit view stations move delete
<input type="checkbox"/> FO15681 - LASD-SHERIFF DEPT		<input type="checkbox"/> 125	add edit view stations move delete
<input type="checkbox"/> FO19050 - HUMAN RELATIONS COMMISSION		<input type="checkbox"/> 126	add edit view stations move delete
<input type="checkbox"/> FO19350 - REGIONAL PLANNING COMMISSION		<input type="checkbox"/> 127	add edit view stations move delete
<input type="checkbox"/> FO19975 - OFFICE OF MANAGED CARE		<input type="checkbox"/> 128	add edit view stations move delete
<input type="checkbox"/> FO24306 - DHS-INGLEWOOD HLTH DIST.		<input type="checkbox"/> 129	add edit view stations move delete
<input type="checkbox"/> FO24366 - PUBHLTH-WEST HEALTH DIST.		<input type="checkbox"/> 130	add edit view stations move delete
<input type="checkbox"/> FO25760 - PUBHLTH-CCS/CHOP			
<input type="checkbox"/> FO28300 - MUSEUM OF NATURAL HISTORY			
<input type="checkbox"/> FO28350 - MUSIC CENTER OPERATIONS			
<input type="checkbox"/> FO28357 - PETERSON AUTOMOTIVE MUSEUM			
<input type="checkbox"/> FO29129 - SUPCT-COUNTY COURTHOUSE			
<input type="checkbox"/> FO29163 - SUPCT-CRIMINAL COURTS BUILDING			
<input type="checkbox"/> FO29341 - SUPCT-SOUTHBAY COURTHOUSE			
<input type="checkbox"/> FO29410 - SC-PALMDALE COURT			
<input type="checkbox"/> FO41059 - 809-CABLE-TV FRANCHISE			

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Fig. 11

SGC

Billing Analysis

User Administration

140

151 152 153

Home Reports Administration

Users Hierarchy Password

Add Element Under Hierarchy: FO15681 - (LASD-SHERIFF DEPT)

*Hierarchy Name: 141

*Hierarchy Description: 142

*Parent Hierarchy: FO15681 - (LASD-SHERIFF DEPT)

* Required fields. 143

SAVE HIERARCHY CANCEL

144 145

HELP LOGOUT

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fig. 12

gac

Billing Analysis

User Administration

51 52 53

Home Reports Administration

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141

Detail for Hierarchy: FO15681 (LASD-SHERIFF DEPT)

Last Updated By pkd934 On Oct 10, 2001

*Hierarchy Name: FO15681

*Hierarchy Description: LASD-SHERIFF DEPT

*parent Hierarchy: FO00001 - (COUNTY OF LOS ANGELES)

142

143 151 152

SAVE HIERARCHY CANCEL

144 145

HELP LOGOUT

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Fig. 13

SBC

Billing Analysis

Hierarchy Administration

Users **Hierarchy** Password

51 52 53

You have selected elements/stations to move. [CANCEL MOVE](#)

Hierarchy Destination Name: [MOVE HIERARCHY](#)

Hierarchy for County of Los Angeles [CHECK-IN HIERARCHY](#) 121

- Select Hierarchy name to continue drilling into hierarchy.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES	destination

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[Privacy Policy](#) [HELP](#) [LOGOUT](#)

160

Fig. 14

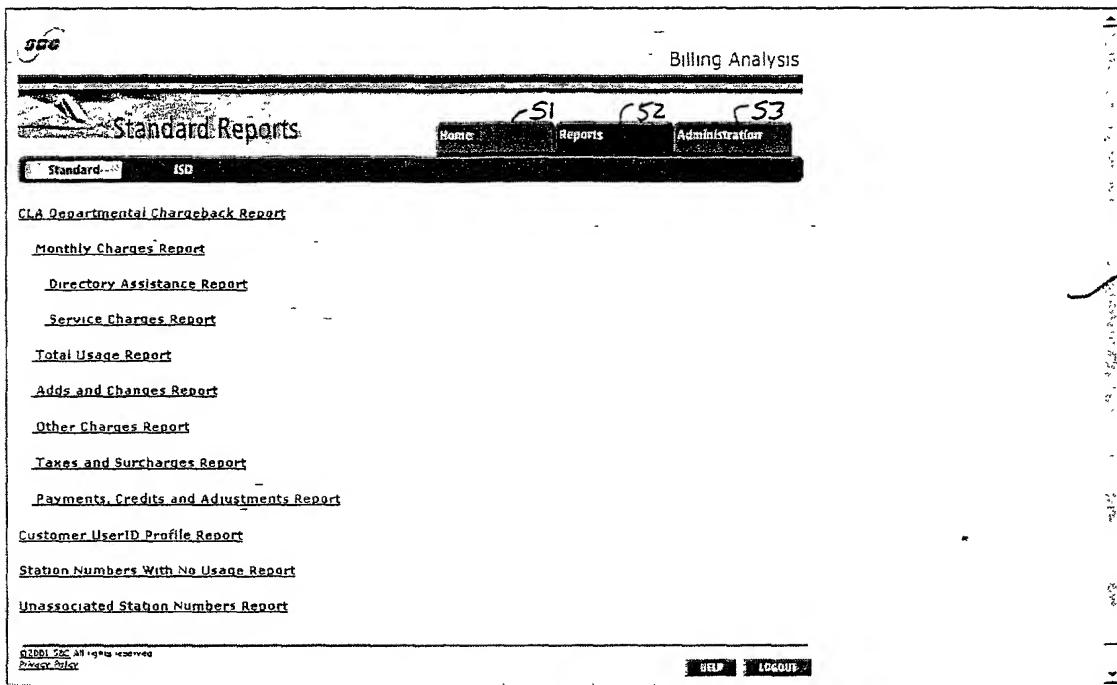


Fig. 15

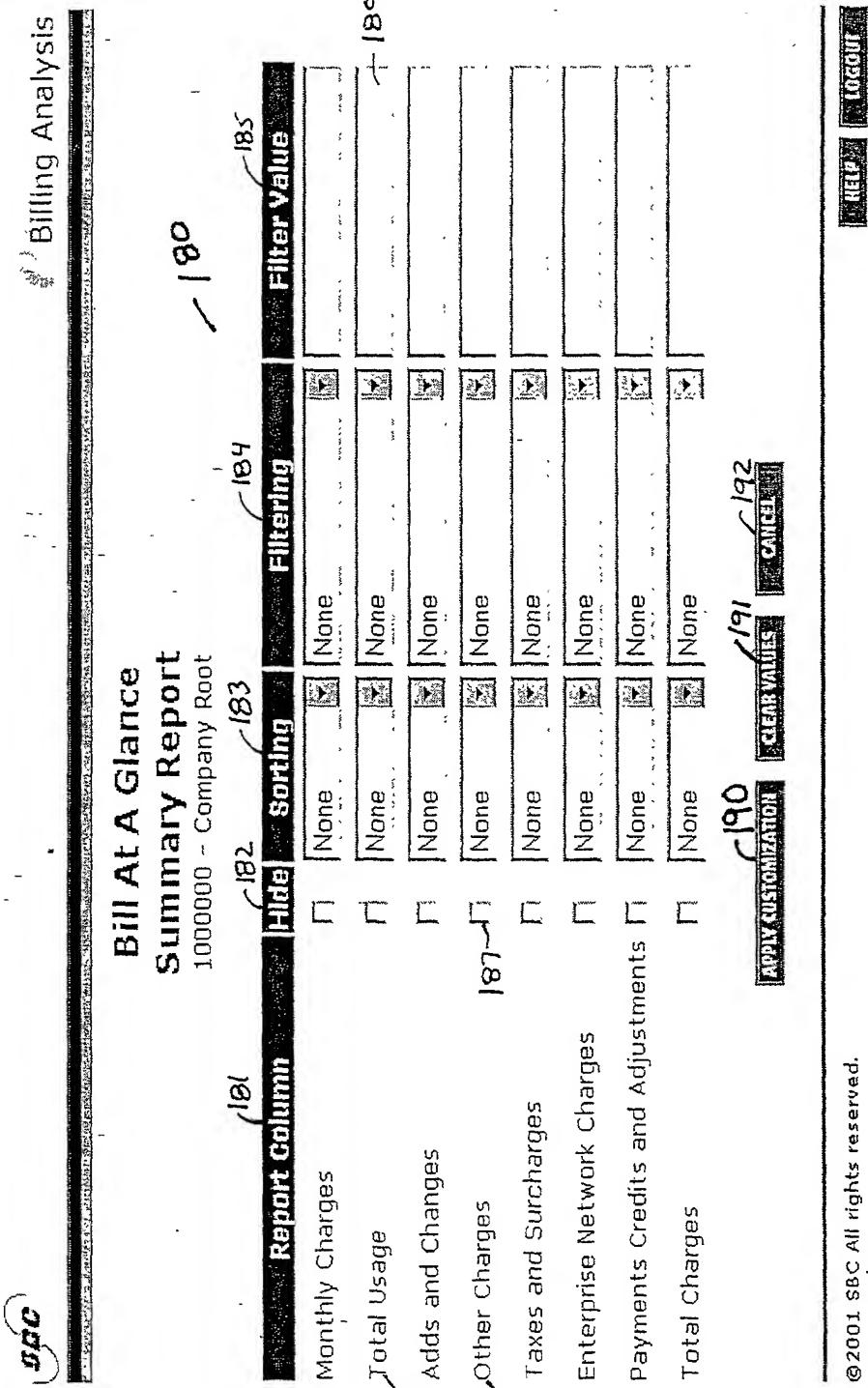


Fig. 16

SBC

Billing Analysis

Hierarchy Path:

Top of Report -> 1000000 - Company Root -> 1000002 - Products

Report Date: June 26, 2001

Bill At A Glance

Summary Report

10000000 - Company Root

216

203 / 217 204 / 217 205 / 217 206 / 216

207 / 217 208 / 217 209 / 217 210 / 216

214 / 215

Bill Month:

Oct-2000

Jump To:

All

Bill Day:

215

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Print Version 213

Download Report 212

Customize Report 211

Bill Day 215

All 216

Bill Month: Oct-2000

Jump To: 208

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51 (52 Billing Analysis
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Report Date: October 2, 2001

10000 - Company Root

Monthly Service Charges
Summary Report

Bill Date	Hierarchy Name	Total Charges
Aug 2000	Company Root (STN) - 224	\$0.00
Aug 2000	Accounting Dept - 225	\$16.76
Aug 2000	Billing Dept - 226	\$422.47
Aug 2000	HR Dept - 227	\$38.46
Aug 2000	IT Dept - 228	\$350.50
Aug 2000	Legal Dept - 229	\$191.62
Aug 2000	Marketing Dept - 230	\$100.56
	Total:	\$1,120.37

Logout Help

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Fig 18

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51 Name Reports Administration

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Company Root (10000) > IT Dept. (14000) > Desktop Services (14100) Report Date: October 2, 2001 231

Monthly Service Detail Report

14100 - Desktop Services (STN)

Bill Month Bill Day

Aug 2000 [All]

Page 1 of 2

Service Address: 26607 S WESTERN AV LOMITA, CA 90543

Provider	Description	USOC	Activity Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc. With Toll Restriction	1MBTS	03-13-00	\$9.00	1.0	\$9.00
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4	...	\$0.00	1.0	\$0.00
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44
Contracted Dates:		CDATE	05-16-00	\$0.00	1.0	\$0.00
PB	900/976 Blocking	CLI	03-13-00	\$0.00	1.0	\$0.00
PB	Tel. Number Complete Blocking	CNMBK	03-13-00	\$0.00	1.0	\$0.00
PB	Your Listing Is Not Published	NPV	03-13-00	\$0.28	1.0	\$0.28
PB	Number Portability Svc Charge	NSR	03-13-00	\$0.34	1.0	\$0.34
PB	Contract - Usage Discount Rate	RIM	05-16-00	\$0.00	1.0	\$0.00
PB	Toll Blocking	TPS	03-13-00	\$1.90	1.0	\$1.90
Subtotal: \$16.76						

Service Address: 26607 S WESTERN AV LOMITA, CA 90543

Provider	Description	USOC	Activity Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc. With Toll Restriction	1MBTS	03-13-00	\$9.00	1.0	\$9.00
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4	...	\$0.00	1.0	\$0.00
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44

Fig. 19

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August - Summary Only
No Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
CNE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 2
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

Account Summary

251	Anheuser Busch	252	253	Monthly 254	Usage 255	Other Charges 256	Taxes and 257	Total 258
				Charges		and Credits	Surcharges	
	314 230-3000	SBC ASI				7,892.50		7,892.50
	314 230-4040	CINGULAR				1,127.50		1,127.50
	314 231-5000	SWBELL LD				4,291.65		4,291.65
	314 235-1234	SWBELL LD				3,289.00		3,289.00
259	314 235-1234	SWBELL TEL		50.00	350.00	1,000.00	140.00	1,540.00
	314 235-1237	SWBELL LD				3,784.00		3,784.00
	314 235-1237	SWBELL TEL		50.00	275.00	1,035.00	136.00	1,496.00
	314 235-4500	SWBELL LD				3,344.00		3,344.00
	314 235-4500	SWBELL TEL		50.00	200.00	1,125.00	137.50	1,512.50
	314 235-5000	SWBELL TEL		50.00	800.00	1,450.00	230.00	2,530.00
	314 235-5478	SWBELL LD				484.00		484.00
	314 235-5478	SWBELL TEL		50.00	80.00	1,075.00	120.50	1,325.50
	314 235-5479	SWBELL LD				4,455.00		4,455.00
	314 235-5479	SWBELL TEL		50.00	250.00	1,000.00	130.00	1,430.00
	314 878-7273	SWBELL LD				594.00		594.00
	314 878-7273	SWBELL TEL		50.00	150.00	1,075.00	127.50	1,402.50
	314 878-8799	SWBELL LD				528.00		528.00
	314 878-8799	SWBELL TEL		50.00	300.00	1,035.00	138.50	1,523.50
	314 889-5621	SWBELL LD				1,199.00		1,199.00
	314 889-5621	SWBELL TEL		50.00	850.00	1,335.00	223.50	2,488.50
	925 244-4250	MCI				2,821.50		2,821.50
	925 244-4250	PAC BELL		50.00	400.00	1,020.00	147.00	1,617.00
	925 244-5050	MCI				2,805.00		2,805.00
	925 244-5050	PAC BELL		50.00	300.00	1,075.00	142.50	1,567.50
	925 244-7100	MCI				4,933.50		4,933.50
	925 244-7100	PAC BELL		50.00	250.00	1,035.00	133.50	1,468.50
	925 277-4000	MCI				4,427.50		4,427.50
	925 277-4000	PAC BELL		50.00	200.00	1,000.00	125.00	1,375.00
	925 277-4025	MCI				3,382.50		3,382.50
	925 277-4025	PAC BELL		50.00	300.00	1,000.00	135.00	1,485.00
	925 277-5000	MCI				4,757.50		4,757.50
	925 277-5000	PAC BELL		50.00	435.00	1,125.00	161.00	1,771.00
	925 866-6000	MCI				4,966.50		4,966.50
	925 866-6000	PAC BELL		50.00	575.00	1,000.00	162.50	1,787.50
	925 867-3002	MCI				3,360.50		3,360.50
	925 867-3002	PAC BELL		50.00	225.00	1,045.00	132.00	1,452.00
	925 867-5478	MCI				3,162.50		3,162.50
	925 867-5478	PAC BELL		50.00	100.00	1,000.00	115.00	1,265.00
	925 867-6250	MCI				4,097.50		4,097.50
	925 867-6250	PAC BELL		50.00	80.00	1,025.00	115.50	1,270.50
	999999999999991	SWBELL IS				1,276.00		1,276.00
	999999999999999	SWBELL TEL		500.00	53,200.00	5,900.00	5,960.00	65,560.00
Totals for Anheuser Busch				1,450.00	59,320.00	97,334.15	8,712.50	166,816.65

Fig. 20



August - Summary Only With Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 3
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

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Account Summary

Account Summary		261 Hierarchy Total	254 Monthly Charges	255 Usage	256 Other Charges and Credits	257 Taxes and Surcharges	258 Total
Anheuser Busch Missouri	251	113,043.15					
262	314 230-3000	SBCASI			7,892.50		7,892.50
	314 230-4010	CINGULAR			1,127.50		1,127.50
	314 231-5000	SWBELL LD			4,291.65		4,291.65
	314 233-5000	SWBELL TEL	50.00	800.00	1,450.00	230.00	2,530.00
	9999999999999999	SWBELL IS			1,276.00		1,276.00
	9999999999999999	SWBELL TEL	500.00	53,200.00	5,900.00	5,960.00	65,560.00
St. Louis Brewing	264	30,365.50					
		25,509.00					
Specialty Beers	268	17,803.50					
Crown	270	10,109.00					
314 235-1234	SWBELL LD				3,289.00		3,289.00
314 235-1234	SWBELL TEL	50.00	350.00	1,000.00	140.00		1,540.00
314 235-1237	SWBELL LD				3,784.00		3,784.00
314 235-1237	SWBELL TEL	50.00	275.00	1,035.00	136.00		1,496.00
Holder	271	7,694.50					
314 235-5478	SWBELL LD				484.00		484.00
314 235-5478	SWBELL TEL	50.00	80.00	1,075.00	120.50		1,325.50
314 235-5479	SWBELL LD				4,455.00		4,455.00
314 235-5479	SWBELL TEL	50.00	250.00	1,000.00	130.00		1,430.00
Regular Beer	269	7,705.50					
Schwarz		4,048.00					
314 878-7273	SWBELL LD				594.00		594.00
314 878-7273	SWBELL TEL	50.00	150.00	1,075.00	127.50		1,402.50
314 878-8799	SWBELL LD				528.00		528.00
314 878-8799	SWBELL TEL	50.00	300.00	1,035.00	138.50		1,523.50
Wasser		3,657.50					
314 889-5621	SWBELL LD				1,199.00		1,199.00
314 889-5621	SWBELL TEL	50.00	850.00	1,335.00	223.50		2,458.50
Dis tribution	267	4,856.50					
314 235-4500	SWBELL LD				3,344.00		3,344.00
314 235-4500	SWBELL TEL	50.00	200.00	1,125.00	137.50		1,512.50
California	263	53,773.50					
San Ramon	265	53,773.50					
925 867-3002	MCI				3,360.50		3,360.50
925 867-3002	PACBELL	50.00	225.00	1,045.00	132.00		1,452.00
Brewing	266	42,207.00					
Specialty Beers	268	16,324.00					
925 277-5000	MCI				4,757.50		4,757.50
925 277-5000	PACBELL	50.00	435.00	1,125.00	161.00		1,771.00
Kemp	277	9,795.50					
925 867-5478	MCI				3,162.50		3,162.50
925 867-5478	PACBELL	50.00	100.00	1,000.00	115.00		1,265.00
925 867-6250	MCI				4,097.50		4,097.50
925 867-6250	PACBELL	50.00	80.00	1,025.00	115.50		1,270.50
Regular Beer	269	25,883.00					
Lucier		10,670.00					
925 277-4000	MCI				4,427.50		4,427.50
925 277-4000	PACBELL	50.00	200.00	1,000.00	125.00		1,375.00
925 277-4025	MCI				3,382.50		3,382.50
925 277-4025	PACBELL	50.00	300.00	1,000.00	135.00		1,485.00
Townzen		15,213.00					
925 244-4250	MCI				2,821.50		2,821.50
925 244-4250	PACBELL	50.00	400.00	1,020.00	147.00		1,617.00
925 244-5050	MCI				2,805.00		2,805.00
925 244-5050	PACBELL	50.00	300.00	1,075.00	142.50		1,567.50

Fig. 21